

CUSTOMER INFORMATION RECORD & BOARDING AGREEMENT

PET SERVICES PROVIDER:

CAT'S CRADLE BOARDING KENNEL 2006
 Tony & Wendi Robbins
 Box 8, Fort Whyte RPO
 WINNIPEG, MB R3Y 1G5

Phone: (204) 897-6945 Fax: (204) 896-0553

Email: boarding@catscradlekennel.ca
 Website: www.catscradlekennel.ca

PET OWNER(S)

Name (provide spouse/partner name too)		
Mailing Address (include postal code)		
Email Address		
Home Phone no.	Work Phone no.	Cell Phone no.

How did you hear about Cat's Cradle? Please indicate all that apply.

- Web Search/Internet
 MTS Phone Book
 Word of mouth/referral, if so name of person or vet: _____
 Online Yellow Pages Ad
 Newspaper Ad
 Other, specify: _____

NOTE: All guests must be spayed/neutered by the age of 7 months and be FeLV & FIV negative.

Cat's Name	Sex (F/M)	Breed or Color	Age & Weight if known	DeClawed (Y/N)	HEALTH & MEDICATIONS, BEHAVIOR & PERSONALITY Describe any past or present health concerns or surgery e.g. Diabetes, Kidney, Spraying, Stress, Bladder Infections, Crystals, IBS, Constipation, Asthma, Allergies, or any history of sneezing, coughing, eye conditions, etc. Indicate what is normal frequency of bowel movements and pees. If applicable list names of medications, dosage and what they are for.

FEEDING INSTRUCTIONS
 Name of Dry Food: _____
 Name of Wet Food: _____
 Treats provided: _____

 Feeding Times and Measurements: _____

Do you feed your cat(s) human foods or treats at home and if so, what types?	Any kind of foods or flavors of wet and dry NOT allowed (allergic, causes upset)?	CHECKLIST (what to bring for visits) <ul style="list-style-type: none"> ■ Vaccination Records / completed Boarding Agreement if not already on file with us OR if information has changed since last visit ■ Enough wet and dry food for duration of stay (dry in sealable container or bag) ■ Treats/other food items you typically provide ■ An article of clothing, special toy, or small blanket that smells like home ■ Pets own favorite brush and/or comb ■ Don't forget the cat! Preferably safely secured in a carrier or tote
Favorite toys or activities at home (e.g. being brushed, chasing balls, going outside)?	Does your cat live with other cats or dogs at home? What is their relationship?	

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CREDIT CARD INFORMATION (Treated Confidential)

Credit Card Type <input type="checkbox"/> Mastercard <input type="checkbox"/> Visa <input type="checkbox"/> Amex	Card no. <input type="checkbox"/> Can bill boarding charges and have bill rang through day of pickup <input checked="" type="checkbox"/> Use for medical services, to secure bookings with deposit and/or apply cancellation fees	Expiry date
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Name of Animal Hospital	Name of Emergency Contact	Phone no.
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CLIENTS: Obtain copy from your vet and bring records with you for us to retain on file. Records may be faxed or emailed to us prior to visit. PROOF IS REQUIRED to show current vaccines received and expiry dates. Future visits only require records when boosters given (usually annually) to update customer file. NOTE: Cat(s) to be free of fleas; outdoor cats dewormed prior to coming, and heartworm prevention recommended (access from individual suites to outside via attached enclosed screen/paigewire sun-porches).	VACCINATION CHECK (Cattery Operator to check Certificate, attach records to BA and initial the Visit Record below)			
<table style="width: 100%; font-size: small;"> <tr> <td style="width: 33%;"> DISTEMPER COMBINATION (4-WAY Recommended, 3-WAY Accepted) 3-WAY (FVRCP) Rhinotracheitis-Callicivirus-Panleukopenia 4-WAY (FVRCP) Rhinotracheitis-Callicivirus-Panleukopenia-Chlamydia </td> <td style="width: 33%; text-align: center;"> RABIES WITHIN 3 YEARS </td> <td style="width: 33%; text-align: center;"> FELINE LEUKEMIA Recommended </td> </tr> </table>	DISTEMPER COMBINATION (4-WAY Recommended, 3-WAY Accepted) 3-WAY (FVRCP) Rhinotracheitis-Callicivirus-Panleukopenia 4-WAY (FVRCP) Rhinotracheitis-Callicivirus-Panleukopenia-Chlamydia	RABIES WITHIN 3 YEARS	FELINE LEUKEMIA Recommended	
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VISIT RECORD (to be completed on check-in) ** Nail trims advised for stays over a month and before shipping

FOR THE VISIT OF			Room #	No. of Carriers Left	Contact Phone No. or Email on This Visit	ON SITE WITH MOBILE GROOMER	Kitty Taxi (pick-up/delivery) Shipping Pets Airport Services Park & Fly Program (\$)	Amount Paid on Check-in or Deposit (\$) and Amount Owing if applicable	Vacc. Checked (CC Rep Initials)
* Original signature under Boarding Agreement Terms valid and in affect for all visits	* Sign in Initials	* Sign in Date				Check-out Date and Time			

BOARDING AGREEMENT TERMS *This is a contract between Cat's Cradle Boarding Kennel 2006 (herein after called "Cat's Cradle") and the Pet Owner/Designate/Guardian whose signature appears below (herein after called "Owner").*

1. Cat's Cradle agrees to exercise due and reasonable care in the boarding of all pets, maintain the premises in a clean and sanitary condition and agrees to provide pet services in a reliable and trustworthy manner.
2. Owner agrees to pay the rate for boarding in effect and/or other charges for services incurred to ensure proper care of pet(s). Cat's Cradle may in its sole discretion request all or partial payment for boarding upon arrival, in particular for visits over a month or when owner is out of the country.
3. Cat's Cradle reserves the right to annual rate increases without notification other than via Cat's Cradle website.
4. Owner further agrees to pay all costs and charges for special services requested, food replenishment, any grooming deemed necessary for well-being and safety, during the visit. Cat's Cradle is authorized to use the Credit Card information on file for any of these services and costs.
5. Owner agrees that the credit card number on file can be used to secure bookings and if that booking is cancelled with less than 2 weeks notice, Cat's Cradle reserves the right to apply up to three night charge to the credit card number provided.
6. Any specific concerns about types of foods or treats, activities or toys not allowed, or dietary requirements and/or medications must be provided by the Owner at time of arrival. Cat's Cradle reserves the right to the use of sundecks, toys, catnip, treats and food enticers as needed unless otherwise stated in writing clearly by owner on the front of the Customer Information Record & Boarding Agreement.
7. By signing this Contract, Owner represents the animal to be in good general health, free of contagious diseases and be current on all vaccinations. Owner shall not hold Cat's Cradle responsible in any way and waives the protection against health problems and diseases that may be contracted by foregoing any of the recommended vaccinations and appropriate boosters or receiving them less than 14 days prior to bringing their pet(s) to board at Cat's Cradle.
8. If a pet becomes ill or seems to be in need of medical attention, Cat's Cradle, in its sole discretion, reserves the right to administer aid and/or to engage the services and/or proceed with treatment recommended with the vet on call or any available vet. All fees for lodging, veterinary services and other expenses incurred shall be paid by the Owner. Cat's Cradle is authorized to use the Credit Card information on file for any of these services and costs.
9. Cat's Cradle shall have, and is hereby granted a lien on the pet for any and all unpaid charges resulting from boarding pet at Cat's Cradle. The Owner hereby agrees that in the event the boarding charges are not paid when due, Cat's Cradle may exercise its lien rights, and in its sole discretion may relinquish pet for any and all unpaid charges, and Owner specifically waives all statutory or legal rights to the contrary.
10. Cat's Cradle shall exercise all reasonable precautions against injury, escape, accidents or death of pet. It is expressly agreed by Owner and Cat's Cradle that Cat's Cradle liability shall in no event exceed the lesser of the current chattel value of a pet of the same species or the sum of \$200.00 per animal boarded.
11. Owner further agrees to be solely responsible for any and all acts or behavior of pet while in the care of Cat's Cradle, including harm or injury to other pets or staff members.
12. Owner consents to the use of photos and general information (such as name of cat) of their boarded pet(s) for the sole purpose of Cat's Cradle owned media, for example: newsletters, publications and Cat's Cradle website.
13. By signing this Contract, Owner certifies to the accuracy of all information and agrees to be responsible for providing changes to original information as needed, and new vaccination records to Cat's Cradle on a go forward basis.

* Agreed to by (Pet Owner or Designate)
On (Dated)
Cat's Cradle Rep Initials

OFFICE USE ONLY:		Eligible for seniors discount (65+) <input type="checkbox"/> Yes
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